



Jan. 27, 2012

Please print a copy of this newsletter for staff who do not have e-mail.

**ACCELA**  
Government Software

*focus*

*Designed for all staff and departments who use Accela*

### **The Project Parking Lot**

Our Accela project began with a specific statement of work. The statement of work is a document which outlines all of the critical project components. Reading through a statement of work is like reading a game plan where the purpose of the project is further cemented with the identification of the project's critical success factors and underlying project management principles. It also addresses certain assumptions and describes the implementation methodology to bring the project to life.

Regardless of the type of project there is always one thing you can count on, more work will surface than planned. You may have heard the term "scope creep". This is a general term used when additional work will surface that was not included in the original scope of work for the project. This is a routine part of projects which needs to be managed. You may have noticed my viewpoint from other articles. Projects are opportunities to make a difference and as this project has evolved, more opportunities have surfaced. What a great thing to see! The people intimately involved in the project have identified additional ways that we can make a difference which makes managing this project awesome. Some opportunities have come in the form of an enhancement and Accela has been willing to work with us to include them in our current scope. Other opportunities which have surfaced have been parked in the project parking lot. These are typically larger projects which are truly outside the original statement of work or project scope. Today we have a number of parking stalls taken up by some great opportunities to make a difference in the future. Here are a few of the projects which we are excited to share with you that have surfaced thus far in these first four months of the project.

- One comprehensive complaint management system - It is generally agreed upon that we have too many complaint systems and managing the complaints from cradle to grave needs to be greatly improved upon. We have some good stand alone systems, however that is part of the problem, they stand alone.
- Property Genealogy - The ability to drill down information on any property and find the historical information about land development beginning with undeveloped land to the original parcel. Then forward, we want to reveal today's parcel information.
- Asset Management - We have disparate repositories of information regarding public works assets which do not integrate to our financial information. There is a need to have one comprehensive asset management system. An asset management system for Lincoln would be a system which includes functional and financial components.

- Extended Accela Functionality - The ability to have drive time analysis, inspection routing, provide contractors the ability to maintain their own contact information, and to provide an on-line training facility to instruct contractors how to use the new Accela Automation system and leverage the system as a value add to their business processes.

### **Accela Automation Training**

The Subject Matter Experts (SME's) get to experience the first Accela training event. Next week for three days, an Accela training professional will be onsite instructing the SME's about the "Accela Automation Administrative Use" of the system. We have been working with Accela to finalize the training events and I've attached the proposed training courses and attendees for your review with the newsletter distribution. Remember, our concept is to train the individuals listed in the attached Accela Training Roster - Lincoln. These are the people that will be eventually training each of you. Your training will be scheduled at the end of August or first week of September. If you have questions about how your training will be accomplished please don't hesitate to contact your department SME or please contact me directly - [jwalkenhorst@lincoln.ne.gov](mailto:jwalkenhorst@lincoln.ne.gov).

### **Accela to Launch Software Development Program for Spur Mobile Government Applications**

Company outlines "m-government" strategy built around task-centric mobile apps for specific worker roles.

**San Ramon, Jan. 12, 2012** - Accela, Inc, the leading provider of web- and cloud-based software for e-government, today unveiled its corporate and product strategy for m-government and its plans to offer a software development kit (SDK) that will significantly expand the volume of Accela-based mobile apps. Accela will deliver an accessible and cost-effective software ecosystem, enabling local, state and federal agencies to utilize cutting-edge mobile technologies that will both empower their workers and enhance citizen engagement.

Underpinning its strategy, the company will soon offer the Accela Mobile SDK, featuring a collection of application programming interfaces (APIs) and tools for third-party developers, which will enable them to build apps for iOS, Windows Phone 7, and Android mobile devices that interact with an agency's Accela Automation® Platform. The new SDK will be previewed at the Accela Partner & Developer Conference, being held March 5-7, 2012.

Accela also plans to deliver a number of role- and task-centric apps targeted at the specific needs of government inspectors, researchers, work crews, supervisors, and code-enforcement officers.

"m-government is ultimately about accessibility," said Maury Blackman, Accela President and CEO. "It's about providing workers with the information they need wherever and whenever they need it, citizens with a stronger connection to government services, and – just as important – agencies of all sizes and budgets with access to mobile technologies that empower workers and automate processes." For the complete story, click on the link below:

<http://accela.com/news-events/press-releases/314-268-accela-launches-software-development-program>

#### **Question of the Week**

What parking lot ideas are you willing to share with us? Would love to hear from you!

Send your replies to [jwalkenhorst@lincoln.ne.gov](mailto:jwalkenhorst@lincoln.ne.gov)

#### **SOMETHING TO THINK ABOUT**

"We knowingly are what we consciously believe."

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